



QUALITY POLICY

Leeuwin Civil is committed to delivering and providing consistent quality products and services which meet and exceed our customers' expectations. Our quality objectives are to:

- Deliver civil construction services in accordance with the specifications and requirements of our clients
- Manage our processes to maximise efficiency and productivity
- Follow up on civil services provided, to ascertain that our goals and objectives are being achieved

Leeuwin Civil is committed to:

- Ensure that this policy is available to interested parties
- Define and meet objectives, by documenting and monitoring measurable quality targets
- Comply to statutory, regulatory and other requirements
- Apply a *Plan, Do, Check, Act* methodology to our Quality Management System
- Continually monitor and improve our quality performance and the effectiveness of our Quality Management System
- Apply *Risk Based Thinking* within our systems, operations and processes
- Conduct audits of key processes within the business as part of our Continual Improvement Process
- Ensure our Quality Management System is conformant and certified to ISO 9001:2015
- Review this policy annually

Across all aspects of the business, Leeuwin Civil will establish measurable objectives, guidelines and minimum standards that ensure the business performs as effectively and ethically as possible.

Mark Wypynaszko
Managing Director

A handwritten signature in blue ink, appearing to read 'Mark Wypynaszko', is written over a light blue circular stamp.

1st July 2020